TouchTunes Unlimited

Quick Start Guide

Enjoy a private juke experience where all plays are free for your employees or customers!

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Welcome to your jukebox!

Finding songs to play on the jukebox or mobile app is simple:

- **Scroll** through the tiles in the carousel to find music you may be interested in
- **Browse** the Favorites, Playlists, and Top Plays buttons in the bottom menu to find something that resonates with you
- **Search** song titles or artists when you already know what you want to play

Make sure not to stick anything to the glass surface of the jukebox, as that will interfere with your ability to find and queue songs.

Pressing the volume buttons will raise or lower the volume in all zones at once.

Light show

Visualizer

Lighting elements create a dynamic ambiance and can be adjusted to fit your décor and vibe.

Power & volume

Buttons located underneath the jukebox come in handy when you don't have the remote.

Using the remote with your jukebox

Pause (II)

Pauses music playback. Songs cannot be queued, and the jukebox appears as unavailable in the mobile app. Press pause again to resume music playback.

If the jukebox is left paused for more than four hours, the song queue is cleared, and background music will play when it is unpaused.

Background music (2, 5, 8 keys)

Press 5 to display the current background music channel on the juke's screen. Then, use the 2 and 8 keys to scroll through the other available channels, and press 5 to confirm your new choice. Channels are listed on the next page.

Changing the background music channel temporarily overrides the default channel that was scheduled for that time slot during onboarding. Once the next slot starts, your default background music channel will be reinstated. Contact your Account Manager if you need to update your default schedule.

Power

Sets the jukebox to "night mode". Music playback is paused and the screen and amplifier are turned off. Use this at the end of the workday to save power, but **do not unplug the jukebox**, as it needs to upload its logs and download software updates overnight.

Skip (P3)

Press this to skip the currently playing song.
Press and hold to completely clear the song queue.

Volume

Your background music channels

Channels may be added periodically.

Scan here to view our full list of background music channels available

Pop Uplift (Default)
Popular hits across all genres from 80s to present.

Morning Brew
Pop, singer-songwriters, acoustic, and folk rock blended with current pop country.

Afternoon Uplift!
Mainstream pop and rock blended with crossover urban flavors.

End Of Day Jams
Cutting edge mainstream pop blended with classic happy party rockers.

90s & The New Millennium
90s and 2000s pop and rock hits.

Alternative Hits
Modern alternative rock and indie hits from the 2000s.

From the Soul
Classic R&B soul and current modern adult contemporary pop hits.

Pure Rock
Classic rock soul meets new rock.

Urban Vibe
A mix of urban pop, crossover hip-hop hits blended with alternative rock.

The Hit List
Pop hits from the 2000s.

Holiday
Christmas songs, classic music and holiday favorites available every holiday season.

Just Chill
Take a moment to relax and unwind to these laidback tunes.

Creativity Booster
Pushing the limits of creativity, these vibrant and colorful songs will awaken the subconscious.

Acoustic Favorites
Popular unplugged hits from the 60s to present.

Summertime
Hot Summer Vibes including Classic Anthems to the latest Summer Hits.

Adult Contemporary
Easy light favorites from the 90s to today.

Getting started on the app

1. Download the TouchTunes app by searching for “TouchTunes” in the App store or Play store.

   If you already have the TouchTunes app, make sure it’s updated to the latest version.

2. Once you’re signed in and your app is up-to-date, tap the jukebox’s screensaver to reveal the Home screen (or tap “Home” in the bottom menu to redirect to it).

3. On the Home screen, tap the “Scan to unlock” button in the bottom right corner of the screen.

4. Open your phone’s camera app and scan the QR code.

   If you aren’t logged into the TouchTunes app, you’ll be prompted to sign up or log in before you can start playing songs.

5. Tap “Get started!” on your phone to see your newly unlocked jukebox in the list to find a song and play it for free!

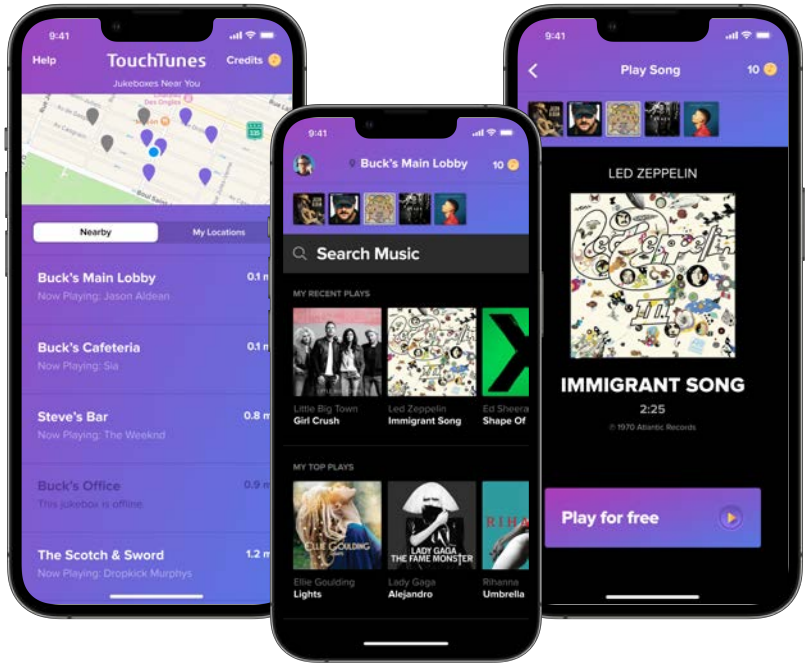
Playing songs

From the jukebox

- Tap into any of the playlists or search for songs on the jukebox.
- Tap on your desired song.
- Tap “Play for free” to add your song to the queue.

From the mobile app

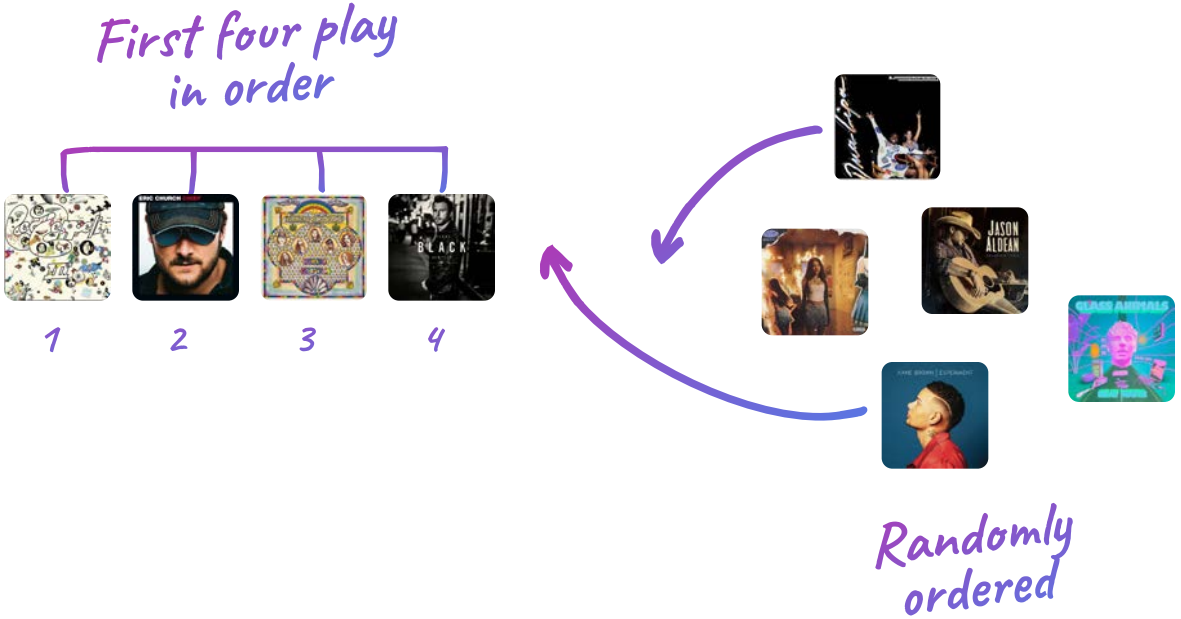
- On the jukebox list, tap your private jukebox to check in to it.
- Scroll through the rows, or search for specific song titles or artists.
- Tap on your desired song.
- Tap “Play for free” to add your song to the selected jukebox’s queue.



How the song queue works

We ensure that everyone gets to hear their song and no single person can dominate the queue.

- The first four songs play in the order they were selected.
- The fifth song and beyond are picked and played randomly from the remaining songs in the queue.



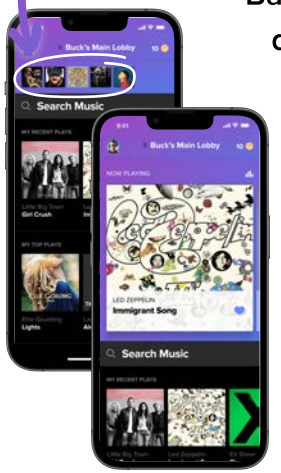
How to display the queue:

On the juke

Tap the song shown in the top left corner of the screen.

On the mobile app

Once you've checked in to a jukebox, the row of album artwork at the top of the screen is the queue. Pull down on the Search Bar to see a more detailed view of the songs. DJs will see the next three songs in the queue by default.

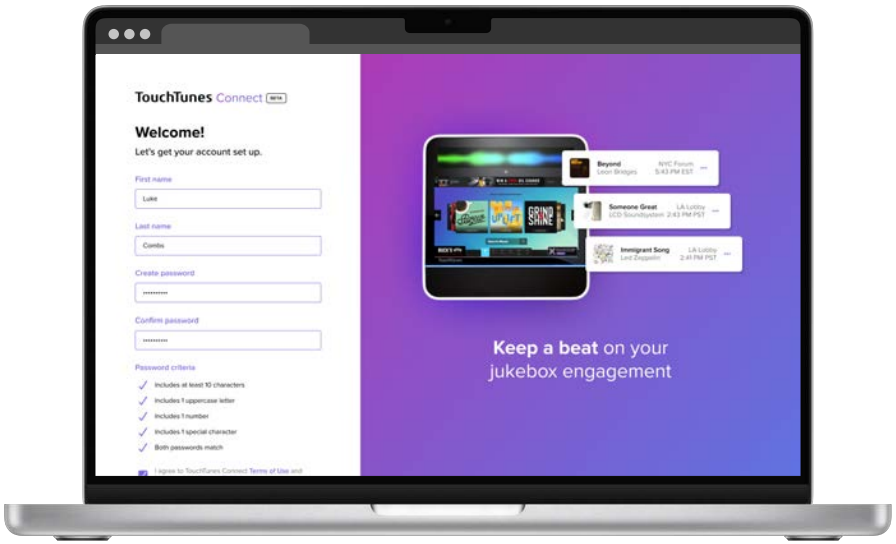


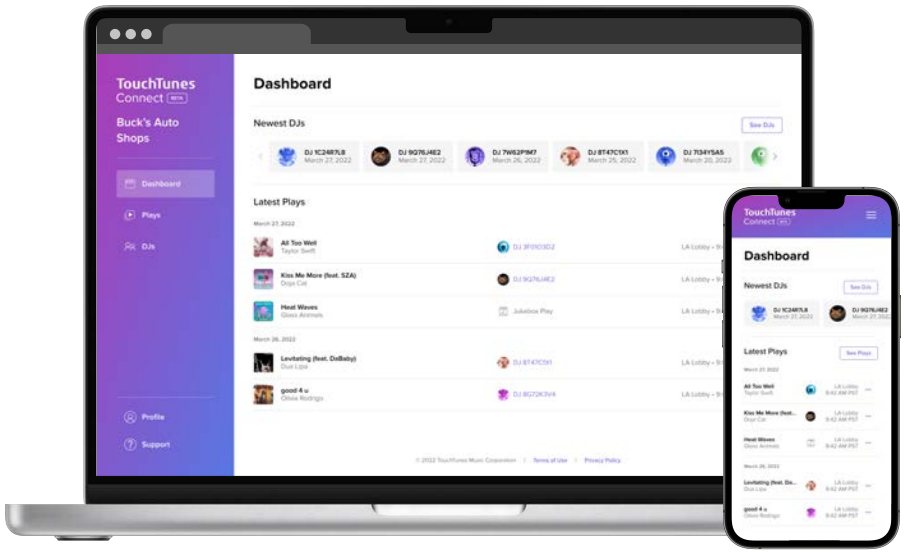
Signing up for TouchTunes Connect

connect.touchtunes.com

TouchTunes Connect allows you to review your jukebox and DJ activity from your phone or your computer.

1. Click “Activate your account” in the TouchTunes Connect invite email sent to you by your Account Manager.
2. Enter your first and last name and set a password.
3. Click “Activate your account” at the bottom of the form.
4. Use the Dashboard to check out the latest activity on your jukebox or jukeboxes!



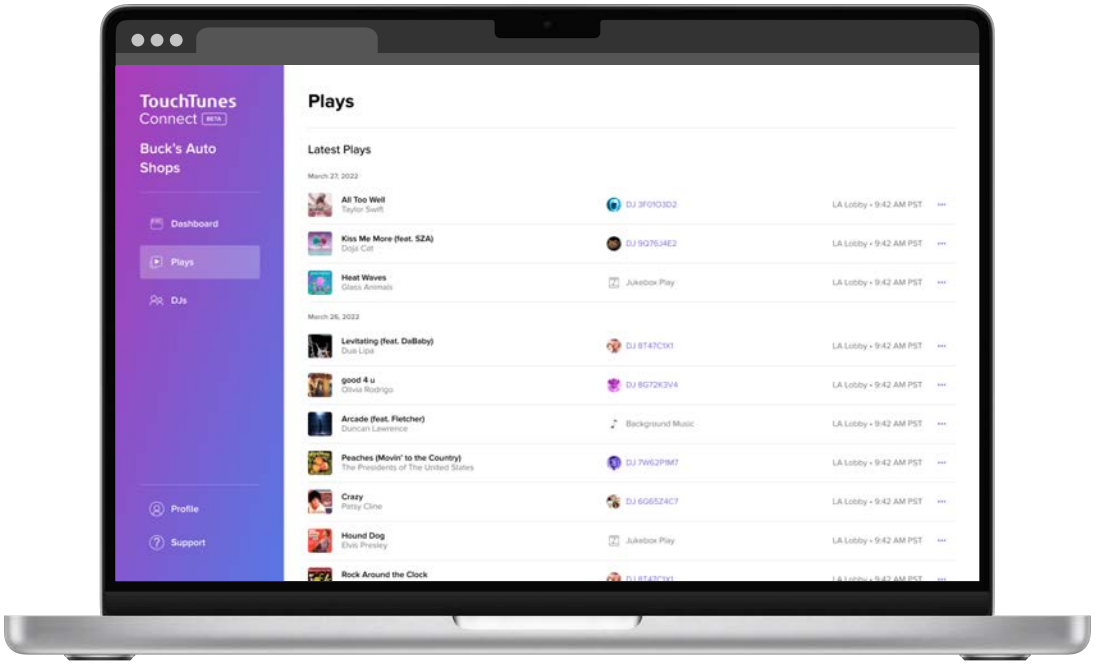


Reviewing your Plays

Your Plays page is a great way to keep a pulse on what your DJs are into.

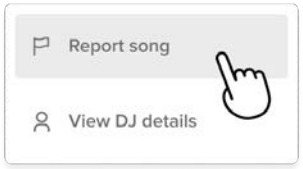
- Select Plays in the navigation menu.
- View your 100 most recent song plays, as well as who played them and when.

A Lyric Verified Library that excludes explicit songs is available — if you would like to learn more about this feature, contact your Account Manager.



How to remove a song from your library:

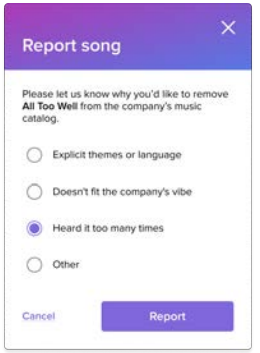
1



Click the ··· icon to reveal the Report song option.

2

Select a reason for the report to help us understand your preferences and manage your library better.

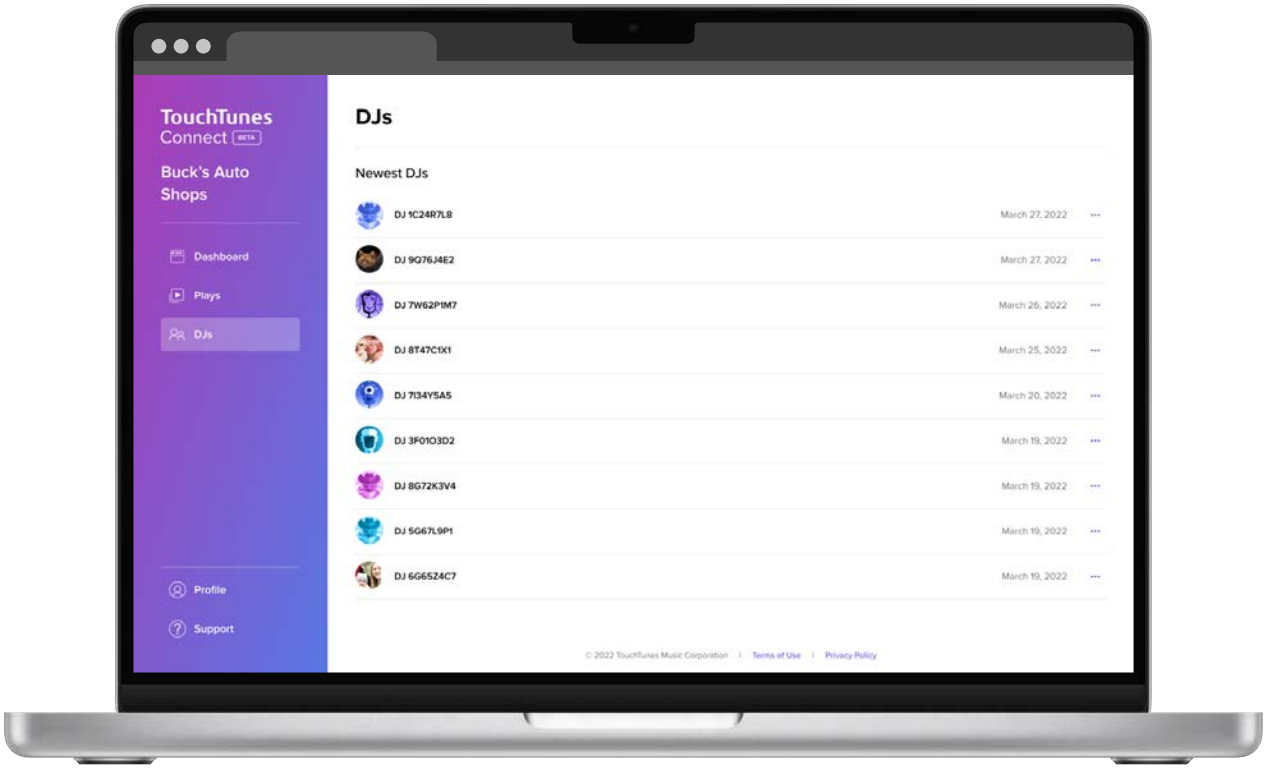


Once sent, the TouchTunes Unlimited team will receive your report and remove the song from your library.

Understanding your DJs

Your DJs page shows you who's using your jukebox.

- Select DJs in the navigation menu.
- Review your DJs, noting that the most recently joined DJs appear toward the top.



To remove a DJ's mobile app access:

Please contact our support team:
unlimitedsupport@touchtunes.com

For confidentiality purposes, we don't display DJs' names or emails.

Have questions?

We hope you found this guide useful, but in case you have further questions, feel free to reach out to us!

Email unlimitedsupport@touchtunes.com

The email is monitored during the following times*:

- **Monday-Friday**
  8:00am - 5:00pm EST/EDT

Phone (847)-495-2008

The phone line is monitored during the following times*:

- **Monday - Thursday**
  8:00 AM - 12:00 AM EST/EDT
- **Friday**
  8:00 AM - 1:00 AM EST/EDT
- **Saturday**
  10:00 AM - 1:00 AM EST/EDT
- **Sunday**
  10:00 AM - 10:00 PM EST/EDT

* Holiday hours may vary

Rock on!

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